



NSA Mid South HPCON C MINUS Support Service Status

03/27/2020



Positive COVID-19 Cases Onboard NSA Mid-South



Military: 10

Civilian: 0

Contractor: 1

Total: 11

*Numbers are as of 0600 CST



FFSC



- The FFSC is closed to in-person clients and operating with an distributed workforce using maximum teleworking options for the staff.
- All FFSC Programs and Services will be provided virtually and/or telephonically.
- In-Person referral services and crisis counseling may be provided as necessary following social distancing protocols.
- Clients/commands requesting services/programs should call 874-5075 to discus service/program delivery options.



MWR - CYP - NGIS



HPCON C MINUS

OPEN:

School Age Care at CYP-2 level. OPEN

MODIFIED:

- Midway RV Park
 - Current long-term residents only. No new reservations. Current visitors may extend.
- Geo-Bachelor Extended Stay
 - Current residents only, no new reservations.
- Navy Gateway Inns and Suites
 - Mission essential guests only.

CLOSED:

- Child Development Center at CYP-2 level. CLOSED, will reopen 30 March
- Glen Eagle Golf Course and Eagle's Peak Grille
- Helmsman Club
- Teen Center
- Fairway Cottages
- Sam Adams Brew House, NGIS Breakfast, and Selection Boards Food
- Ellison Recreation Center and Dog Park
- Auto Skills and Equipment Rental Center
- Joe Dugger Fitness Center/ N-82
 Gymnasium and Outdoor Fields/ Courts



Chapel



- All religious services and programing is suspended.
- Individual counseling is still available. Call (901) 874-5344



Housing



HPCON C MINUS

FAMILY HOUSING PROGRAMS:

- Pre-inspections, make ready, and move out inspections are limited due to COVID-19
- Residents are being screened for COVID-19 and flu for all work orders before going to residence.
- Limited vendor access based on maintenance requirements for emergency work order.
- Hunt office staff including Partner are only available via telework; maintenance techs are available on a caseby-case basis.
- HSC/Family Housing staff personnel are on a rotational telework schedule; staff can be contacted via email or telephone.

UNACCOMPANIED HOUSING PROGRAMS:

- All room inspections and routine work orders are cancelled until further notice.
- Emergency services are provided as needed.
- No visitors allowed to visit residents.
- Restrict building access to residents only.
- Lounges are secured until further notice.
- Common kitchens are open for limited use only, allowing only 2 persons at a time.
- Residents must adhere to social distancing recommended by the CDC – 6 feet.
- Staff Personnel are performing daily cleaning schedule in all common areas.



Safety



HPCON C MINUS

• Motor Cycle Safety Course cancelled



Legal Services Office

AND THE AGE

- All remote/telephonic delivery of services.
- Call (901) 874-7379 or email midsouthlegal@navy.mil



Commissary



- No "Early Bird" Hours
- Social distancing being enforced
- Quantities on some items are limited per purchase.



Navy Exchange



HPCON C MINUS

- Barber Shop closed until further notice.
- The NEX tailor/seamstress and laundry/dry cleaning have been suspended until further notice
- New Hours

Main Store:

Monday - Friday 0900-1800 Saturday 0900-1800 Sunday 1000-1800

Furniture Store:

Closed Sunday-Wednesday
Open Thursday-Saturday 1200-1700



NMCRS



- Offering services by appointment only Monday Thursday 0900-1400, call (901) 874-7350
- The Uniform Locker is closed and not accepting any donations.
- For after-hours assistance, call the American Red Cross (877) 272-7337



Pharmacy



- Drop-off/Pick-up service only. Limited waiting area to ensure social distancing.
- To find out if your prescription is ready, call: 874-6121
- For refills, have your prescription number ready and call the automated Request Line: 1-888-513-4164